



M. & M. Paterson

Loaninghead House

, Balfron Station, Glasgow, G63 0SE

Holiday Cottages,

'B & B Loaninghead House

4 star Quality Assured Visit Scotland.

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Loaninghead Self Catering Terms and Conditions

When you submit a booking via our online reservation system you will receive an automatically generated booking summary by email to the email address you provide in the booking form. This does not form a contract between us. A contract shall only arise when your booking is subsequently confirmed in writing via letter of confirmation sent to you by post or email.

The letting period normally runs from 16.00 hrs. On the day of arrival and the property must be vacated by 10.00 hrs. On the day of departure, unless otherwise stated or agreed in writing and without process of law.

Deposit: 50% of total secure the booking.

Balance due on or before eight weeks of arrival.

The hirer shall at all time maintain the apartment/cottage and contents in a clean and tidy condition and accept the accommodation as it is equipped at commencement of hire. The use of naked lights e.g. Candles prohibited. The owner reserves the right to make any additional charge to the departing tenant if the property is left in a dirty condition

The person who signs the booking form will be responsible for ensuring that the conditions of let are adhered to, for any loss or damage to the accommodation and the contents. The owner reserves the right to debit the credit/debit card given for the security deposit, for any damage or breakage, up to 14 days after departure.

If guests have any complaints they must be taken up with the owners before leaving the property so that we can remedy it for you.

The hirer shall allow the owner or employees entry to the premises for all reasonable purposes.

There is NO SMOKING AND SORRY NO PETS.

In the event of cancellation the hirer must advise the owner in writing immediately, once monies are due these are forfeited should holiday be cancelled. All effort will be made to re-let if possible.

In the event of non-availability of the property for any reason beyond the owner's control (i.e. fire) all rent and charges paid in advance by the applicant will be refunded, the applicant shall have no further claim against the owner.

The owner reserves the right to decline to hand over the property to any persons who in their opinion as not suitable to take charge. In such case the hire charge will be refunded in full and the liability of the owner shall cease.

We recommend guests obtain appropriate travel/holiday/insurance. We do not provide any such insurance. Please refer to Booking Protect found on your booking form.

Your personal property is not the responsibility of Loaninghead Holiday's Vehicles and personal property are left at your own risk.

Electricity included, heating will be charged at cost i.e. meters read on arrival and departure. We find a huge variation in guests' usage of central heating and hot water. For this reason we feel it is fairer to charge heating and hot water 'at cost' as an extra at the end of the stay, based on actual recorded measurements of consumption. That way the more economical guests are not subsidizing the more extravagant users as so often happens when an 'all-in rental' figure is quoted. All-in rentals tend to build in a fuel allowance based on average to high usage. Our system means you only pay for what you use. Cottages are all heated by central heating system BIOMASS.

Only the number of people on the booking form may occupy the booked accommodation. Sub-letting prohibited.

The properties let at Loaninghead are to be used for the purposes of a holiday let to which Section 2 (2) and paragraph 8 of Schedule 4 of the Housing (Scotland) Act 1988 apply. The booking agreement confers a right to occupy the accommodation for the agreed period only.